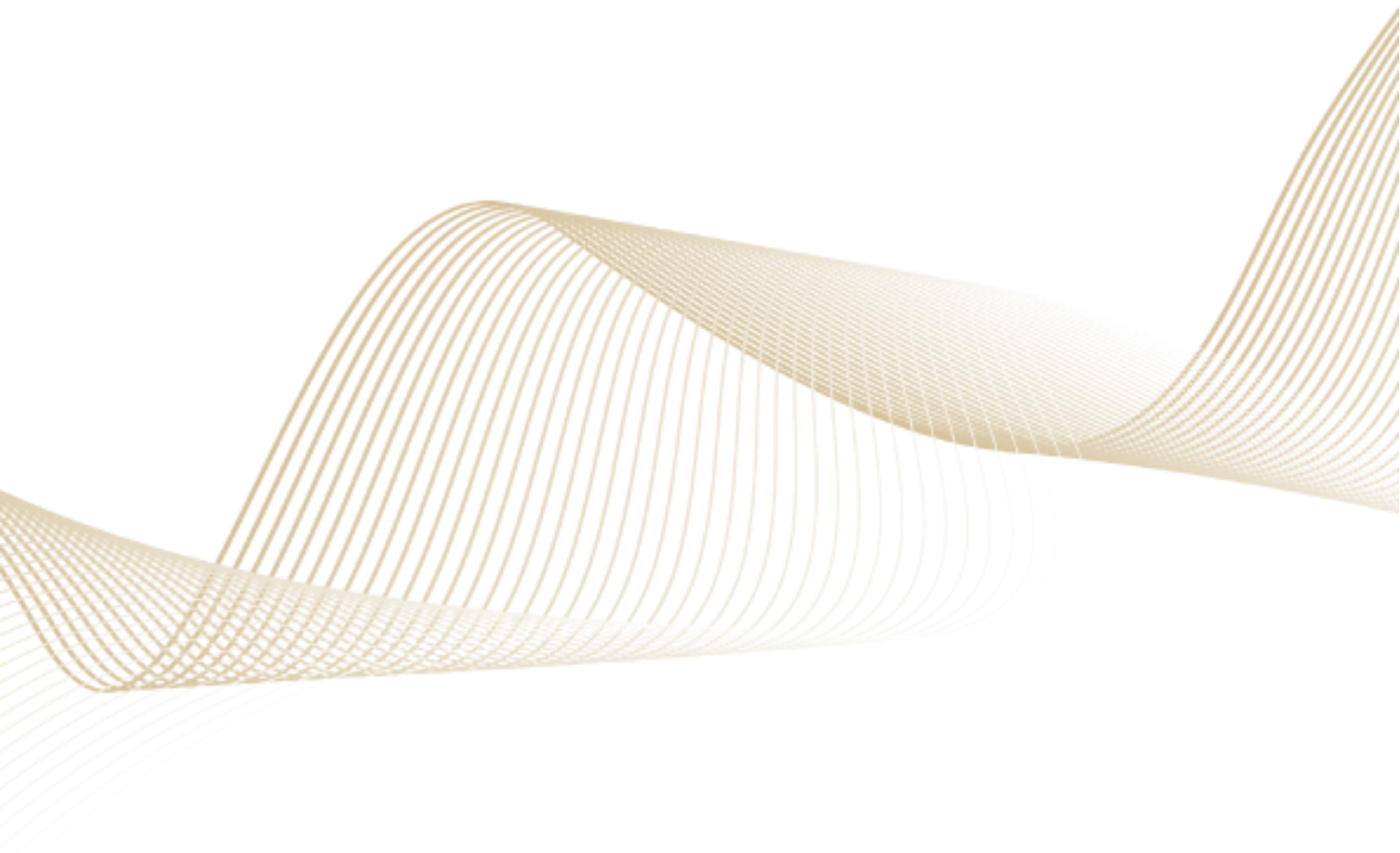


Training Manual for Settings and User Management

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1. Document Control

1.1 Version History

Version	Date	Description of Change	Author / Company
1.0	18-Oct-2022	First Version	EVOTEQ

Table 1 Version History Pre-Approvals



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2. Purpose

The purpose of this document is to describe the business processes and functionalities of Tatmeen, Ministry of Health and Prevention (MoHAP) Track and Trace system.

The document details the solution and various control that are adopted for the processes.

3. Introduction

This document provides a high-level, as well as detailed description of the business process and flows of the Tatmeen system.

4. Tutorial User Management

To access Tatmeen, the user must be registered in Tatmeen.

There are seven types of users that can be accessed by organizations using Tatmeen:

- Super administrator(s)
- Administrator(s)
- Non supply chain participant (Non-SCP) Portal and Mobile user
- Non-SCP B2B user
- Supply chain parter (SCP) Single Point of Contact (SPOC)
- Supply chain parter (SCP)Portal and mobile user
- Supply chain parter (SCP)B2B

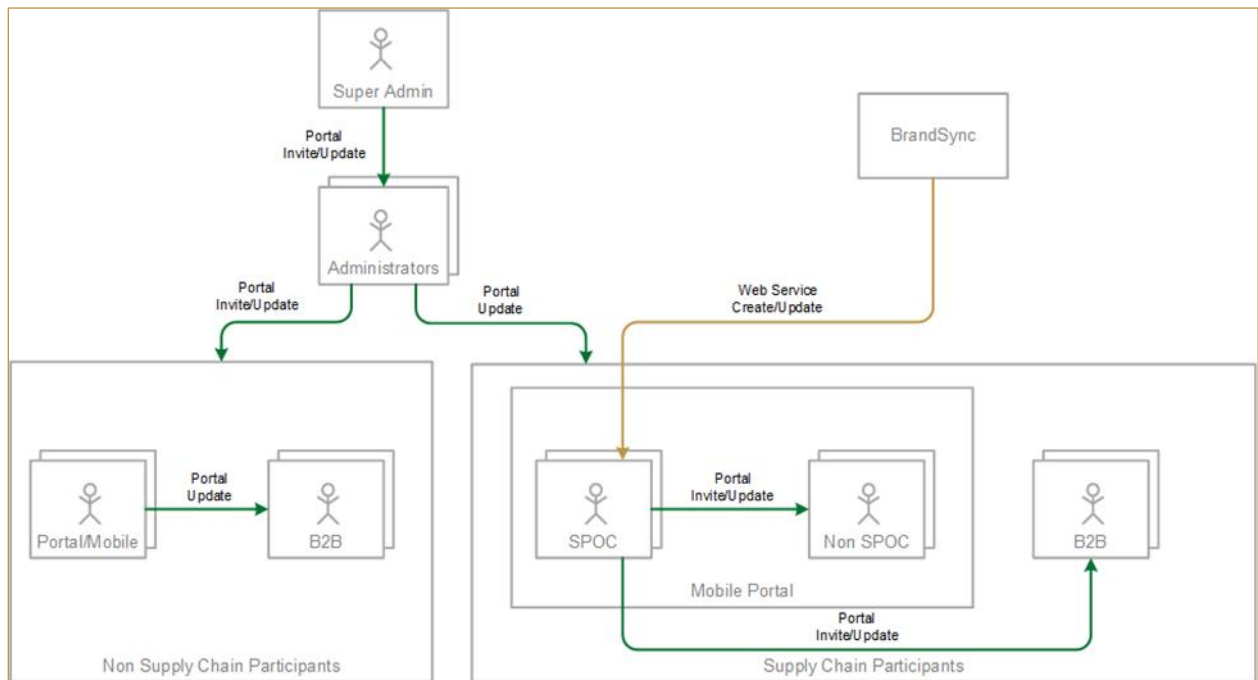


Figure 1 Tatmeen Users

The diagram above illustrates these seven types of users and who (and how) can create other types of users. Depending on the user type, functionality available, as well as responsibilities, in the Tatmeen solution will be different. In the following sections, each type of user is described with further detail.

4.1 Super Administrator

Tatmeen administrator creation requires manual activities to be performed by a trusted party (SAP administrator/basis):

- In SAP:
 - Create the SAP user with proper authorizations/fields
 - Synchronize the SAP user with ADFS
- In ADFS:
 - Move the user to the appropriate Organizational Unit
 - Assign needed security groups
 - Set a strong password

4.2 Administrator

A super administrator can create an invitation to other administrators.

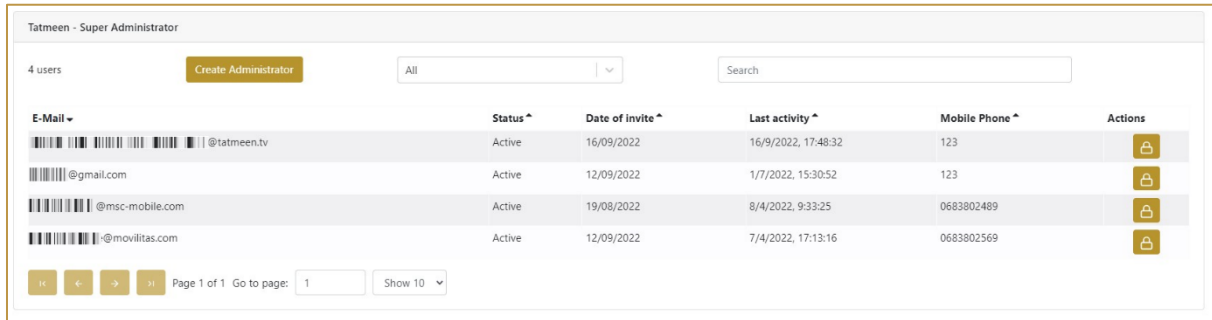
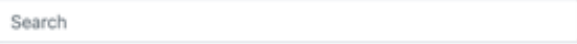


Figure 2 Administrator

If you want to search for a specific user, start entering the search string or only part of it in the Search field



The search will start automatically when you stop entering characters. All search results will be displayed in the table below.

You can filter the list of users by these options



Filter options:

- **All** - shows all users
- **Active** - filter to only active users
- **Inactive** - filter to only inactive users

4.2.1 Create a new administrator

To create a new administrator, press Create Administrator

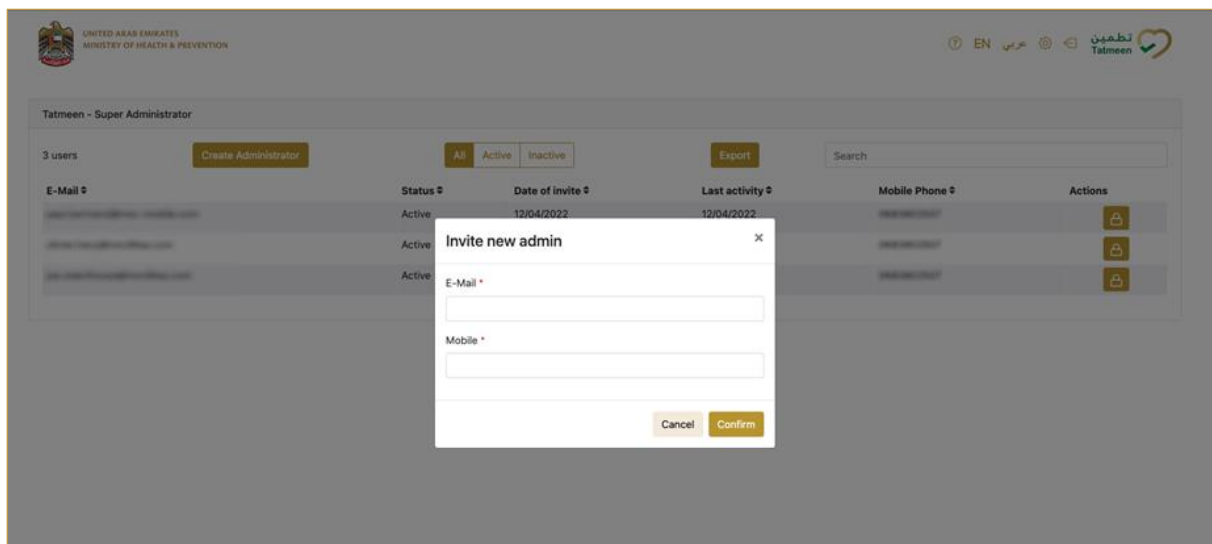

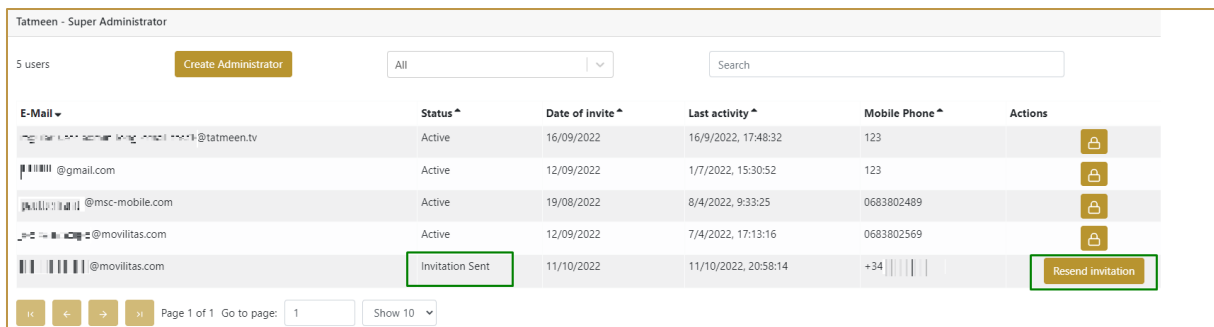


Figure 3 Create an administrator

A new pop-up window opens, where both fields need to be filed. For confirmation press

Confirm . Once the invitation has been sent, the new user will appear in the list, with status “Invitation Sent”.



E-Mail	Status	Date of invite	Last activity	Mobile Phone	Actions
***@tatmeen.tv	Active	16/09/2022	16/9/2022, 17:48:32	123	
***@gmail.com	Active	12/09/2022	1/7/2022, 15:30:52	123	
***@msc-mobile.com	Active	19/08/2022	8/4/2022, 9:33:25	0683802489	
***@movilitas.com	Active	12/09/2022	7/4/2022, 17:13:16	0683802569	
@movilitas.com	Invitation Sent	11/10/2022	11/10/2022, 20:58:14	+34 *	

Figure 4 Invitation Sent Example

A user is created in SAP and ADFS with proper authorizations/roles in status inactive. Also, an email with a unique link for the subscription page is sent. Subscription is time limited to 48 hours. After the subscription invite link expires, if a user tries to access it, the following error will appear:

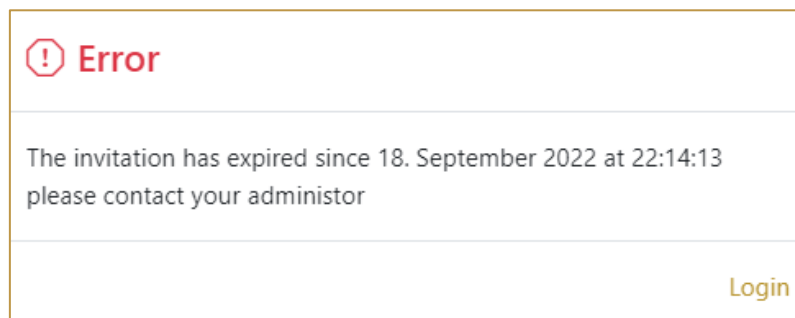


Figure 5 Expired Invitation Link Error Message

The user will need to request to the administrator the generation of a new invitation message.

4.2.1 Administrator Registration

A newly invited user will receive a registration invitation email. The email will contain a link that the user will to click to complete the registration process.

The email contains the subscription link of the page where the registration process can be completed.

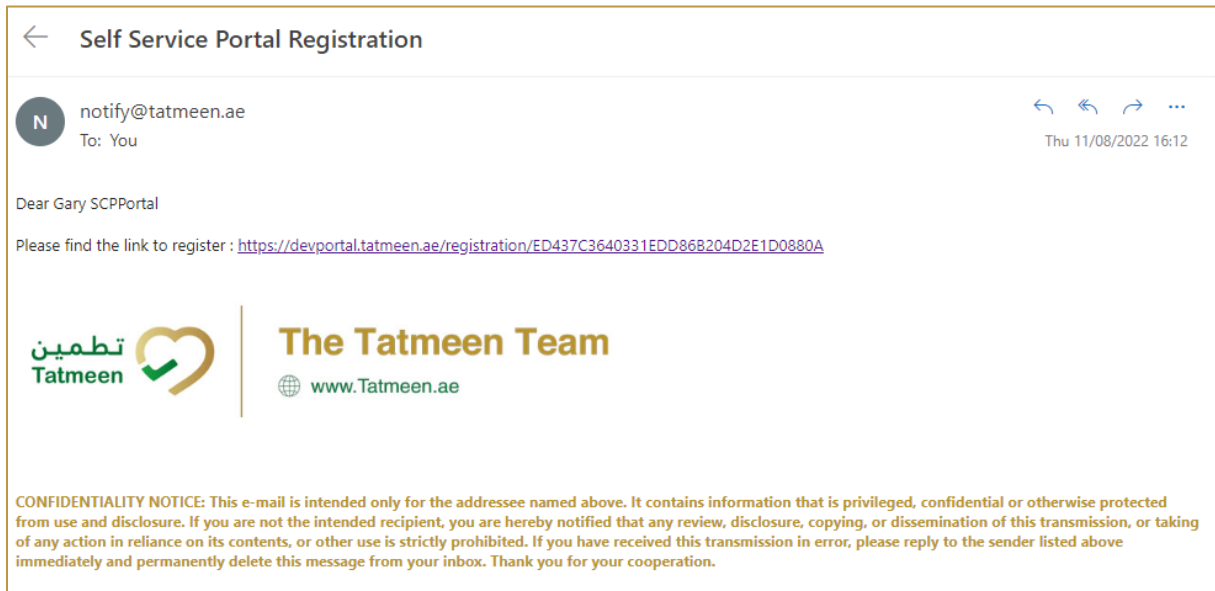


Figure 6 Tatmeen Invitation Email

When a link is selected, a new page opens in the user's default browser where credentials must be entered.

Entered password must contain:

- At least 14 characters and must include
 - uppercase [A-Z],
 - lowercase [a-z],
 - number [0-9],
 - a special non-alphabetic characters [e.g. !, \$, #, %]

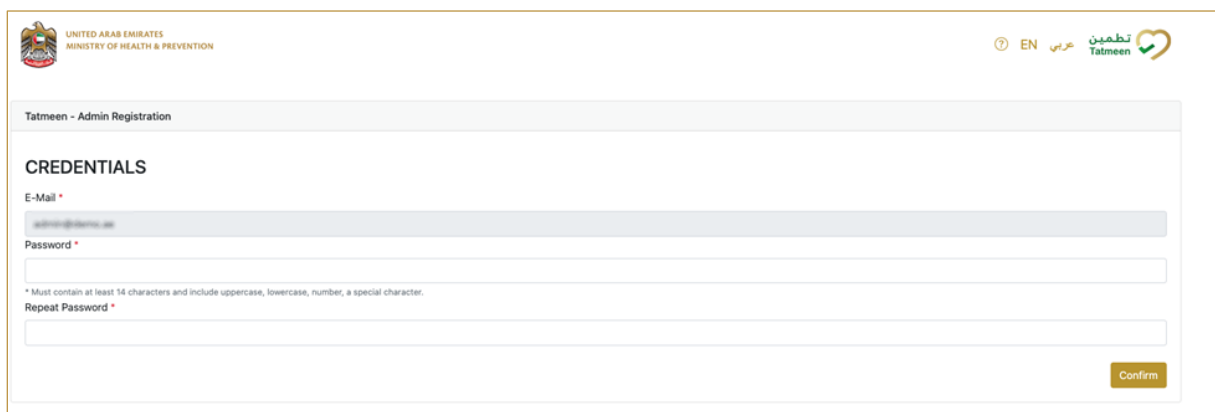


Figure 7 Credentials

To confirm the entered password and continue to the next page press Confirm

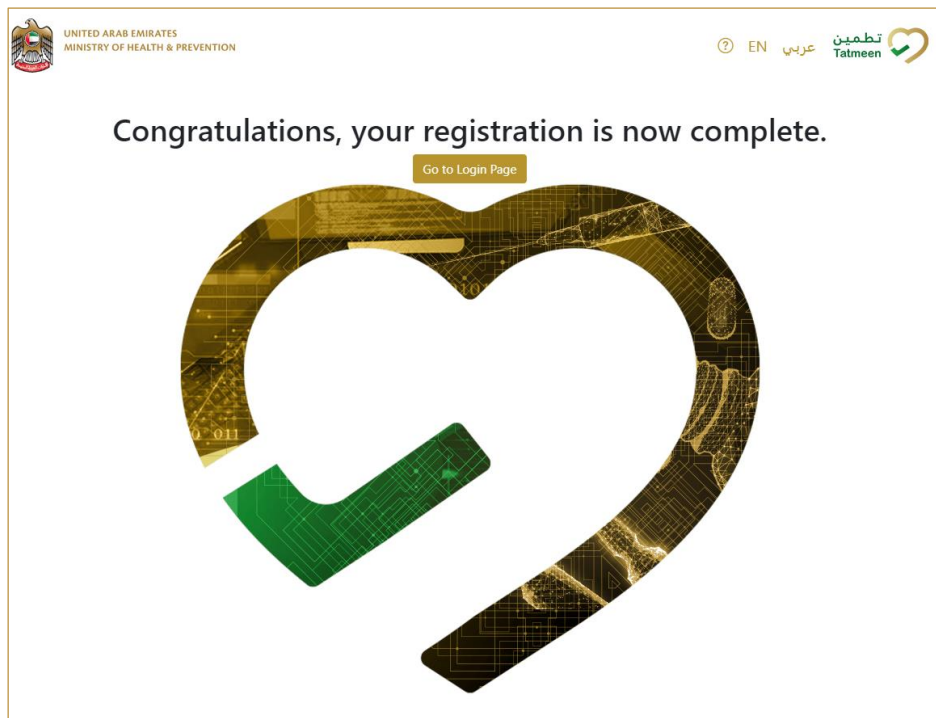

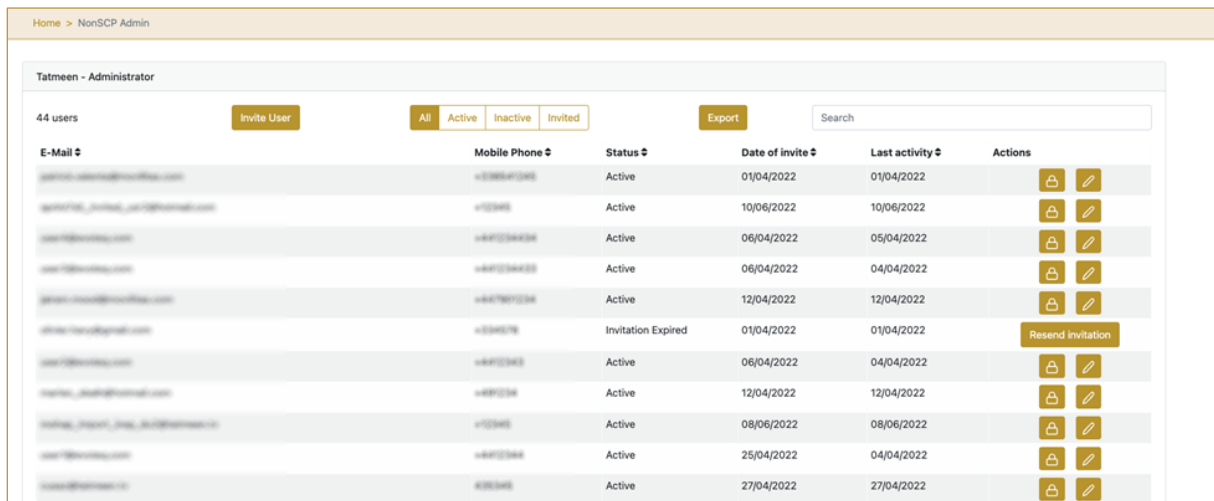


Figure 8 Credentials

Registration to Tatmeen is now completed and the user can log in to Tatmeen by pressing Go to login Page 

Tatmeen administrators can manage Non supply chain participant (Non-SCP) users who are presented on a dedicated screen.



E-Mail	Mobile Phone	Status	Date of invite	Last activity	Actions
testpmbuser.ad@movilltas7.com	+33 612345678	Active	01/04/2022	01/04/2022	[Deactivate] [Edit]
testoha.mob@movilltas.com	+33564874547	Active	10/06/2022	10/06/2022	[Deactivate] [Edit]
testoha.mob@movilltas.com	+33564874547	Active	06/04/2022	05/04/2022	[Deactivate] [Edit]
testoha.mob@movilltas.com	+33564874547	Active	06/04/2022	04/04/2022	[Deactivate] [Edit]
testoha.mob@movilltas.com	+33564874547	Active	12/04/2022	12/04/2022	[Deactivate] [Edit]
testoha.mob@movilltas.com	+33564874547	Invitation Expired	01/04/2022	01/04/2022	[Resend invitation]
testoha.mob@movilltas.com	+33564874547	Active	06/04/2022	04/04/2022	[Deactivate] [Edit]
testoha.mob@movilltas.com	+33564874547	Active	12/04/2022	12/04/2022	[Deactivate] [Edit]
testoha.mob@movilltas.com	+33564874547	Active	08/06/2022	08/06/2022	[Deactivate] [Edit]
testoha.mob@movilltas.com	+33564874547	Active	25/04/2022	04/04/2022	[Deactivate] [Edit]
testoha.mob@movilltas.com	+33564874547	Active	27/04/2022	27/04/2022	[Deactivate] [Edit]

Figure 9 Non-SCP Portal and Mobile users

If you want to search for a specific user, start entering the search string or only part of it in the Search field

The search will start automatically when you stop entering characters. All search results will be displayed in the table below.

You can filter the list of users by these options

Filter options:

- **All** - shows all users
- **Active** - filter to only active users
- **Inactive** - filter to only inactive users
- **Invited** - filter to the user with a sent invitation

The users displayed on the screen can be exported by pressing Export

For every user, the administrator will be able to view and edit its details, deactivate it and resend a new invitation link in case the previous one has expired. These operations are described in detail in the following sections.


E-Mail	Mobile Phone	Location	Status	Type	Date of invite	Last activity	Actions
testpmbuser.ad@movilltas7.com	+33 612345678		Invitation Expired	SCP Portal/Mobile	04/10/2022	21/7/2022, 15:42:24	[Resend invitation]
testoha.mob@movilltas.com	+33564874547		Active	SCP Portal/Mobile	13/09/2022	13/9/2022, 13:43:52	[Deactivate] [Edit] [Profile]

Figure 10 Example of operations available to Admin Users

4.3 Non-SCP Users

4.3.1 Non-SCP Portal and Mobile user

4.3.1.1 Create user

By pressing Invite User  a pop-up window opens. From the dropdown menu you need to select the type of the new user:

- Mobile/Portal

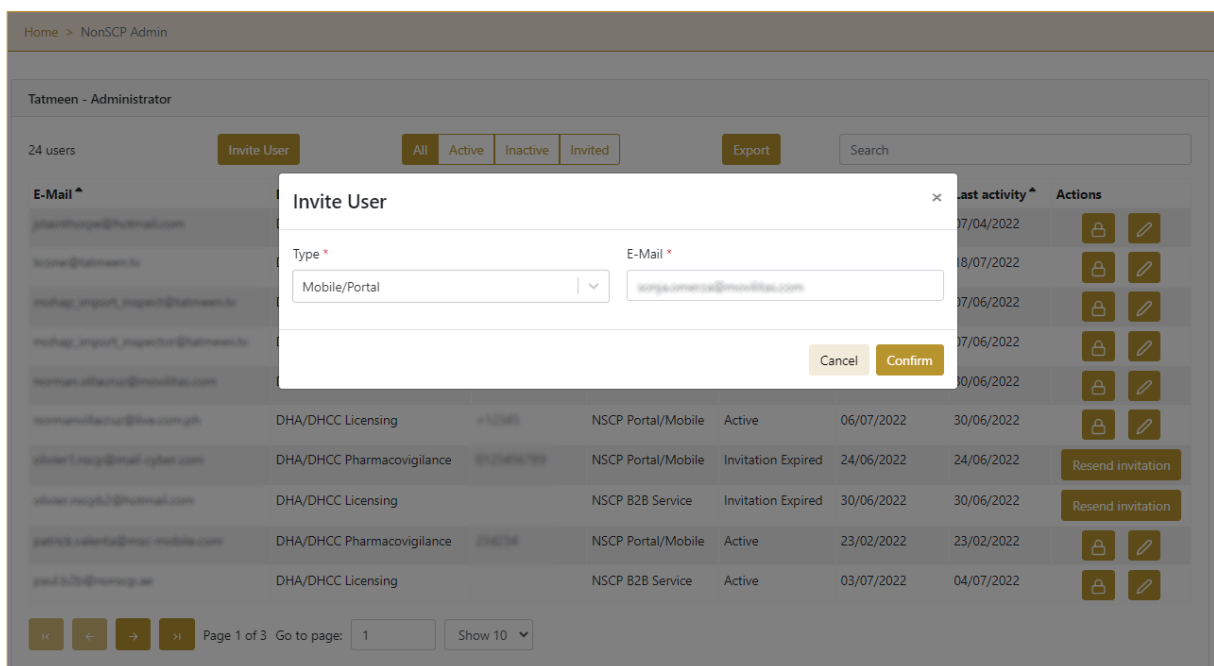


Figure 11 Select type

The user will receive a registration invitation email and after the confirmation of the subscription link will be able to register in Tatmeen, the following information would be necessary (all fields are mandatory):

- Email (filled automatically with the one used for the invitation).
- First Name.
- Last Name.
- Mobile Number.
- Department (One must be selected from the combo box).

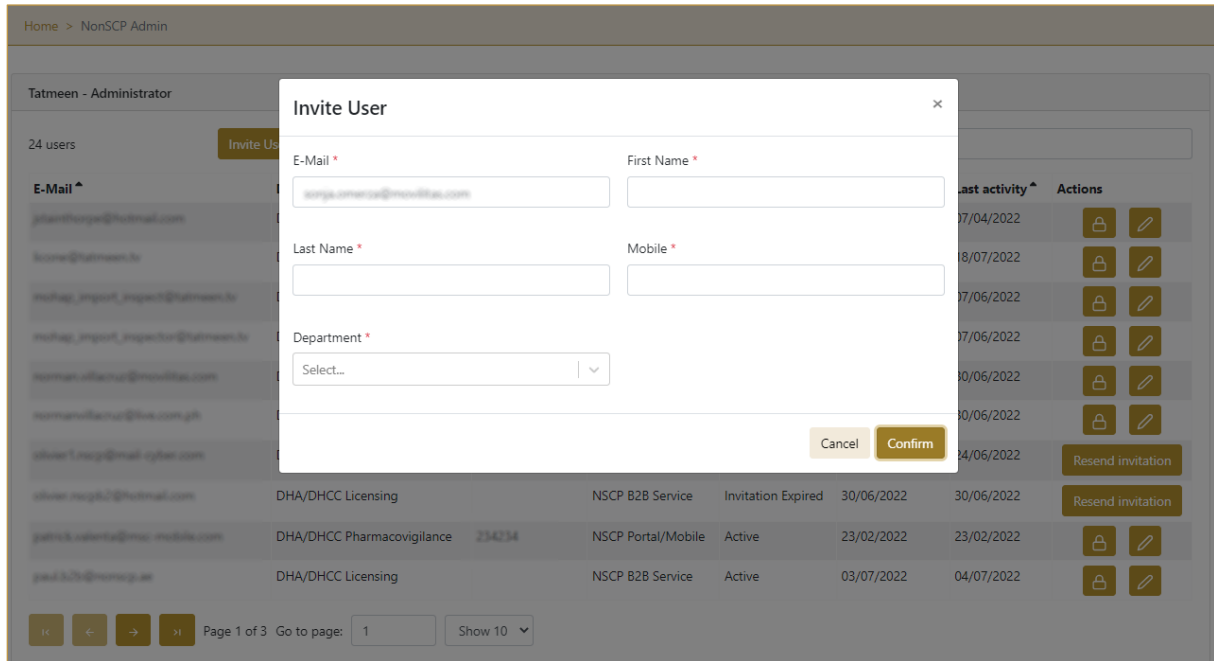


Figure 12 Create Non-SCP Portal/Mobile user

All fields are mandatory.

To cancel the entry and to return to the previous page press Cancel



To send a registration invitation email to a user press Confirm



4.3.1.2 Registration

A newly invited user receives a registration invitation email. For successful registration, a user must follow the instruction from the registration invitation email.

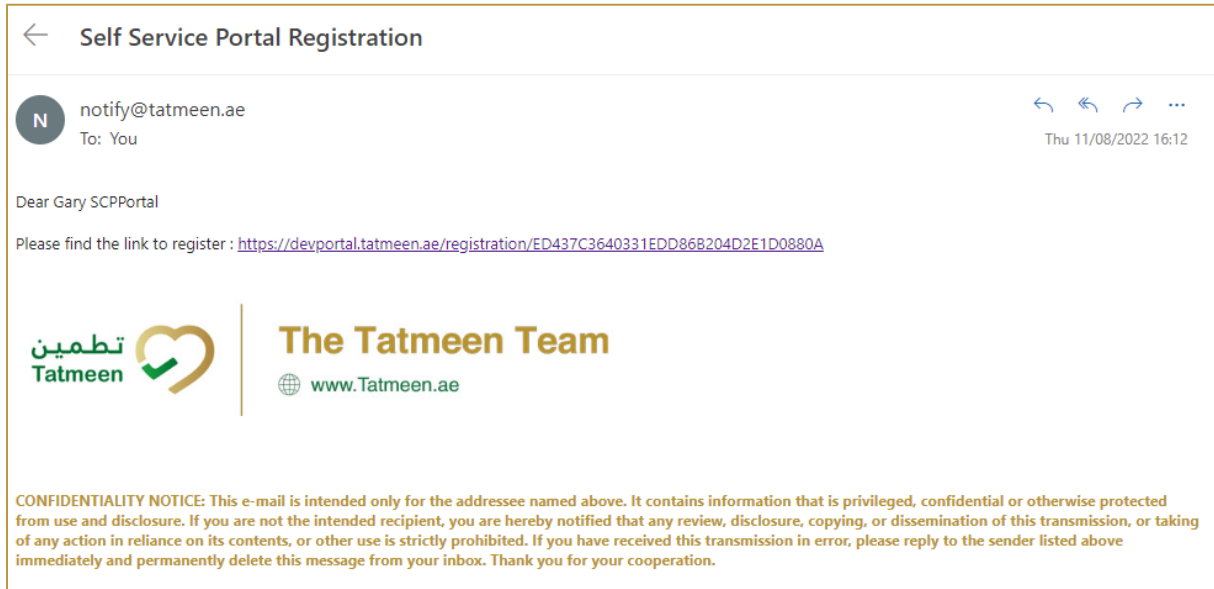


Figure 13 Tatmeen Invitation Email

The email contains the subscription link to the page where the registration process can be completed.

When a link is selected, a new page opens in the user's default browser where credentials must be entered.

Entered password must contain:

- At least 14 characters and must include
 - uppercase [A-Z],
 - lowercase [a-z],
 - number [0-9],
 - a special non-alphabetic characters [e.g. !, \$, #, %]

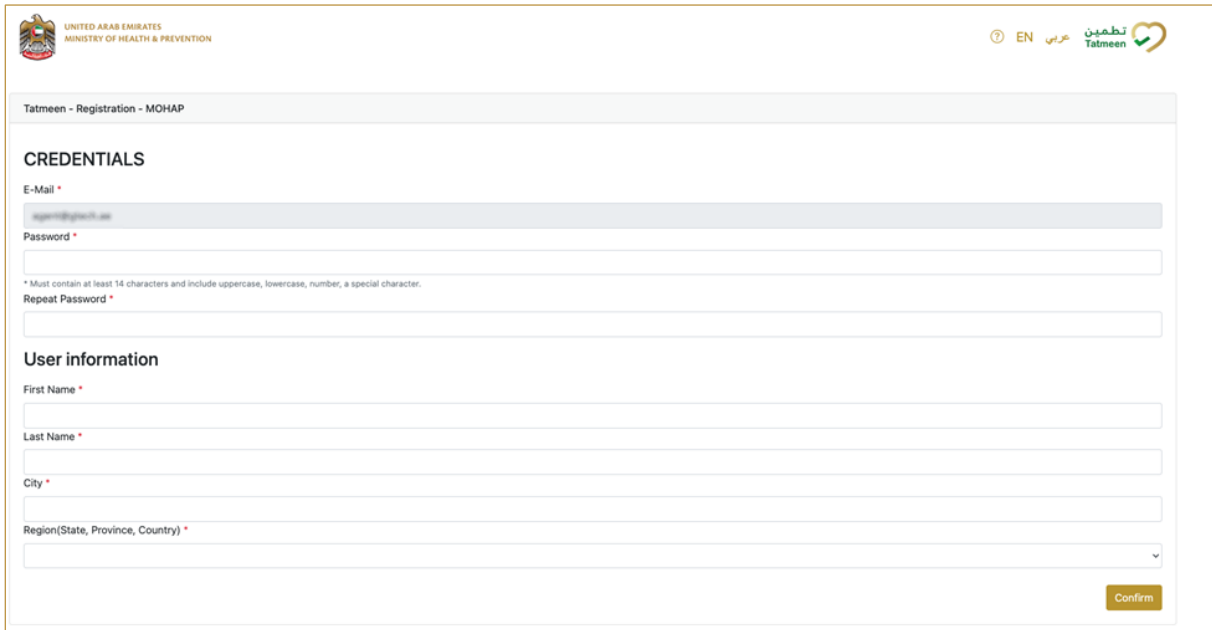
A screenshot of the Tatmeen registration form. The form is titled "Tatmeen - Registration - MOHAP" and is divided into two main sections: "CREDENTIALS" and "User information". Under "CREDENTIALS", there are fields for "E-Mail" (containing "egem@gnocit.ae"), "Password", and "Repeat Password". A note below the password fields states: "* Must contain at least 14 characters and include uppercase, lowercase, number, a special character." Under "User information", there are fields for "First Name", "Last Name", "City", and "Region(State, Province, Country)". A "Confirm" button is located at the bottom right of the form.

Figure 14 Credentials

To confirm the entered password and continue to the next page press Confirm

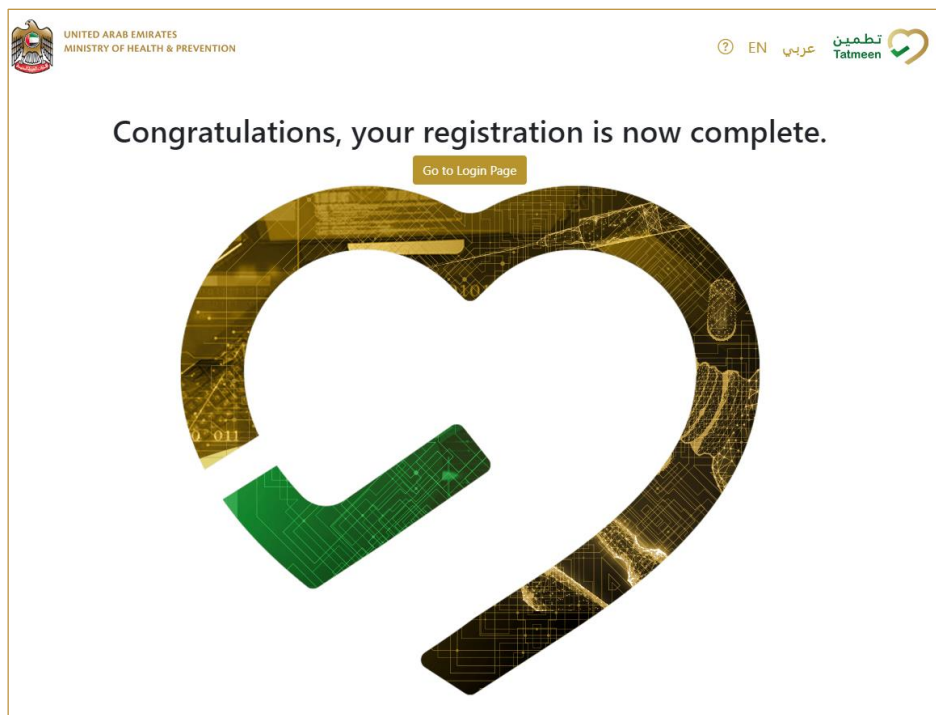



Figure 15 Credentials

Registration to Tatmeen is now completed and the user can log in to Tatmeen by pressing Go to login Page 

4.3.1.3 Edit user

You can edit active user's data by pressing  in the last column where a pop-up window opens with the user's data.

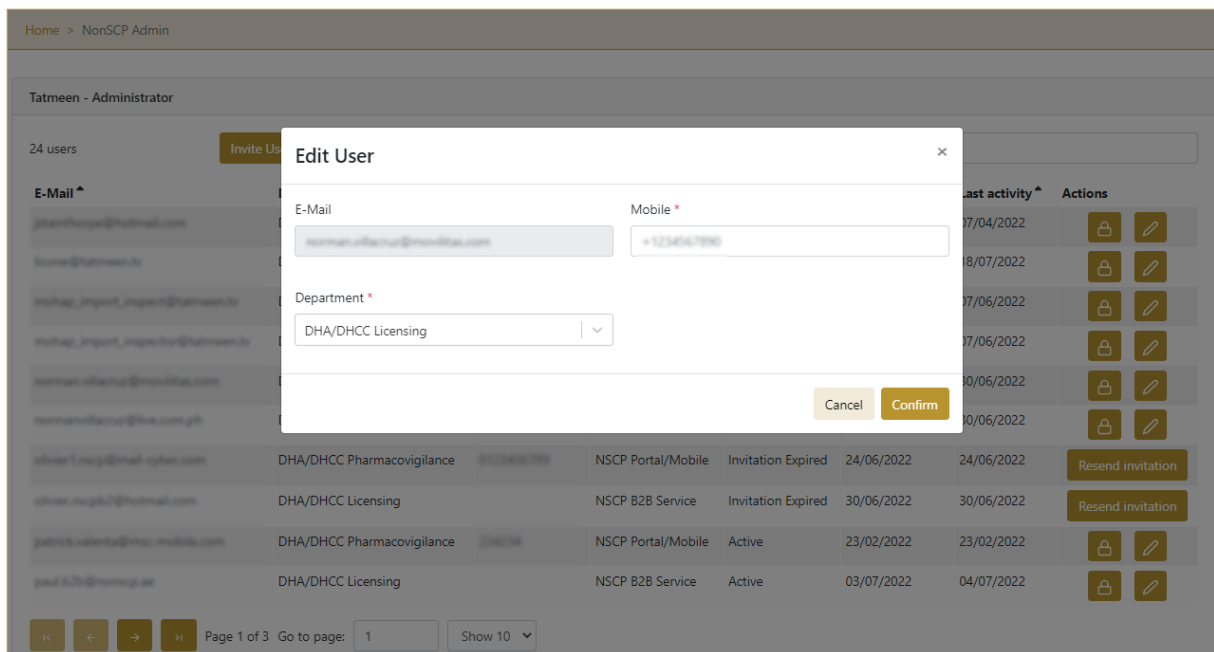

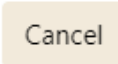



Figure 16 Data editing


All fields marked with * are mandatory.

To confirm changed data for the user press 

To cancel the entry and to return to the previous page press 

4.3.1.4 Lock/Unlock user

Active users have icons  in the last column. Press on this icon to make the user inactive and unable to log in to Tatmeen.

Inactive users have an icon  in the last column. Press on this icon to make the user active again.

4.3.1.5 Resend invitation


The registration invitation email with a subscription link, which is sent by the SPOC of the organization, is time-limited and is valid for only 24 hours. If the user does not register within the time deadline, you can send a new registration invitation by pressing

Resend invitation 

A user receives a new registration invitation email. For successful registration, a user must follow the instruction from the registration invitation email.

4.3.2 Non-SCP B2B user

4.3.2.1 Create user

By pressing Invite User  a pop-up window opens. From the dropdown menu you need to select the type of the new user:

- Service (B2B)

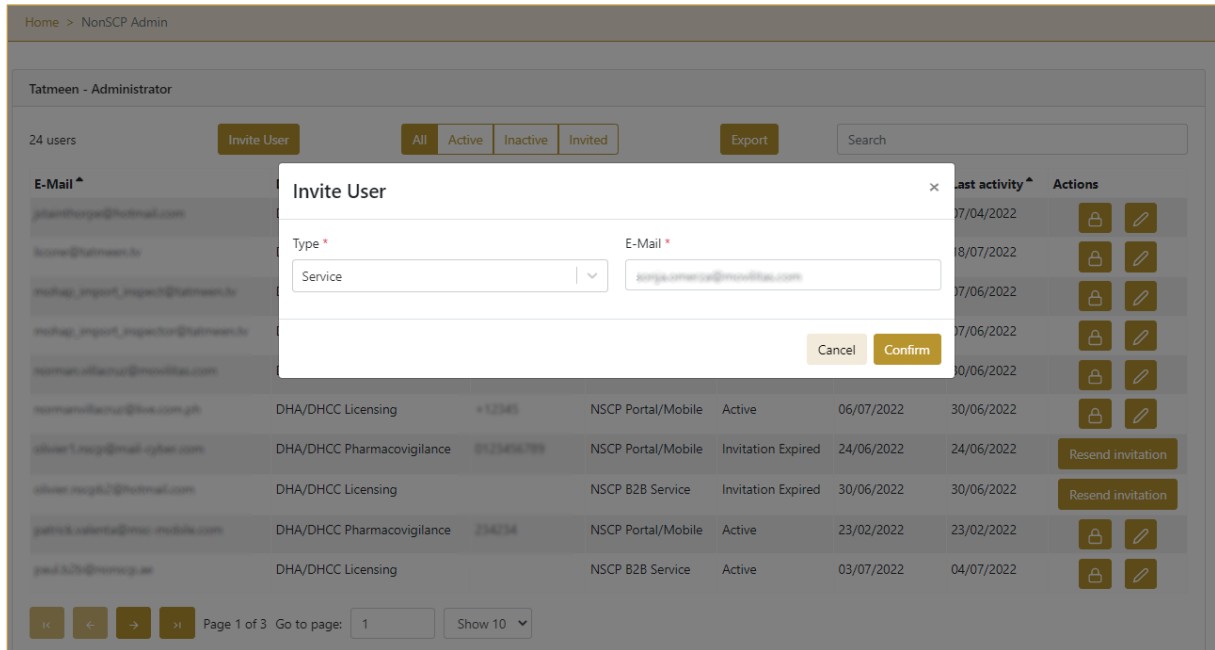


Figure 17 Type selection

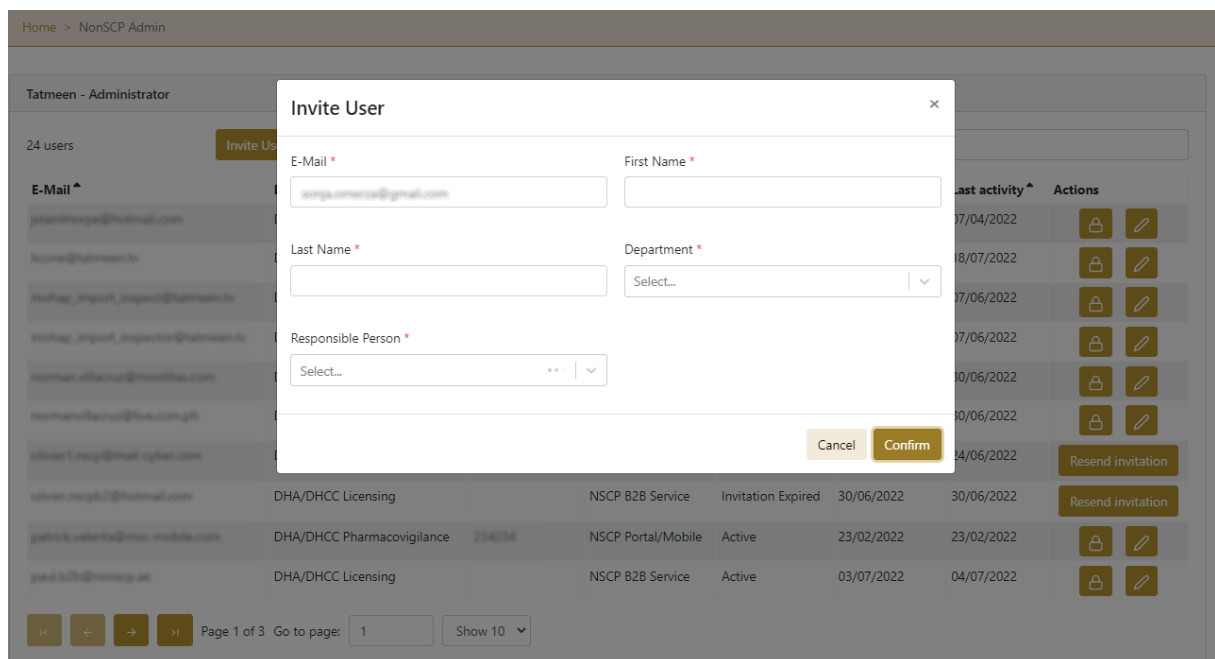


Figure 18 Create a Non-SCP B2B user

All fields are mandatory.

To cancel the entry and to return to the previous page press Cancel

Cancel

To create a B2B user press Confirm

Confirm

4.3.2.2 Edit user

You can edit active user's data by pressing  in the last column where a pop-up window opens with the user's data.

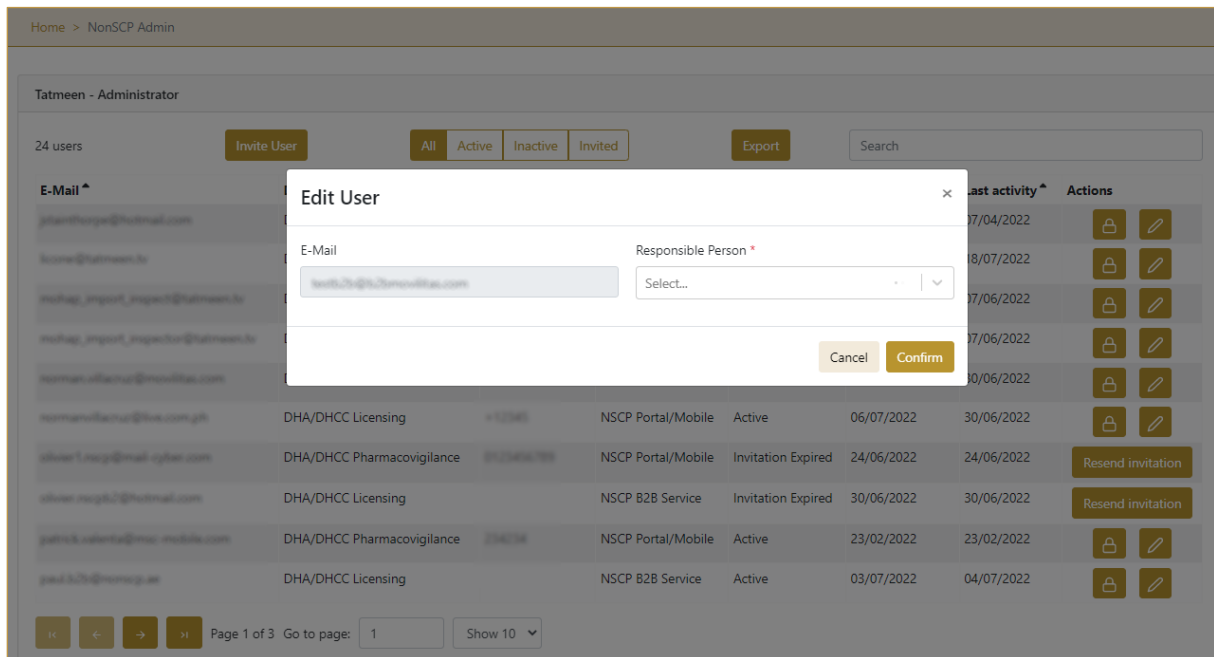


Figure 19 Data editing

All fields marked with * are mandatory.


To confirm changed data for the user press Confirm




To cancel the entry and to return to the previous page press Cancel



4.3.2.3 Lock/Unlock user

Active users have icons  in the last column. Press on this icon to make the user inactive and unable to log in to Tatmeen.

Inactive users have an icon  in the last column. Press on this icon to make the user active again.

4.3.2.4 Resend invitation

The registration invitation email with a subscription link, which is sent by the SPOC of the organization, is time-limited and is valid for only 24 hours. If the user does not register within the time deadline, you can send a new registration invitation by pressing

Resend invitation

Resend invitation

A user receives a new registration invitation email. For successful registration, a user must follow the instruction from the registration invitation email.

4.4 SCP Users

There are three types of supply chain participants:

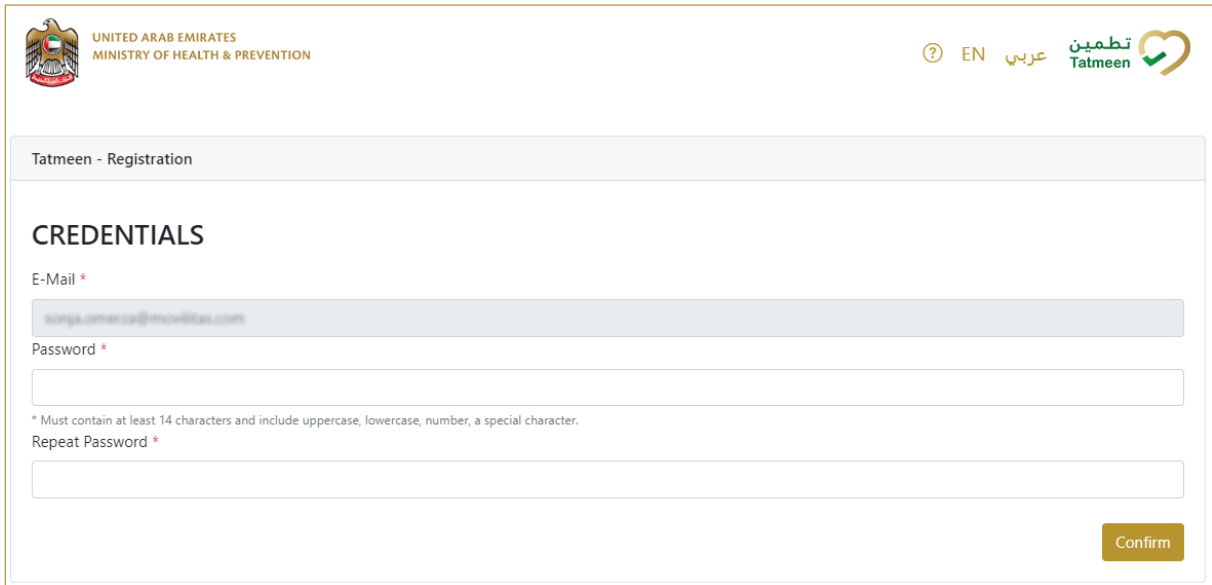
- SCP Single Point Of Contact (SPOC)
- SCP Portal and Mobile
- SCP B2B Service

4.4.1 SCP Single Point of Contact (SPOC)

SPOC users only exist as Supply Chain Participants. SPOCs are responsible to manage and handle users within their organization.

SPOC users are invited through an automatic process initiated from BrandSync when it sends partner master data information to SAP ATTP.

The invite is sent by email containing the link to the page where the registration process can be completed.



UNITED ARAB EMIRATES
MINISTRY OF HEALTH & PREVENTION

EN عربي تطمين Tatmeen

Tatmeen - Registration

CREDENTIALS

E-Mail *

Password *

Repeat Password *

* Must contain at least 14 characters and include uppercase, lowercase, number, a special character.

Confirm

Figure 20 Credentials

To confirm the entered password and continue to the next page press Confirm

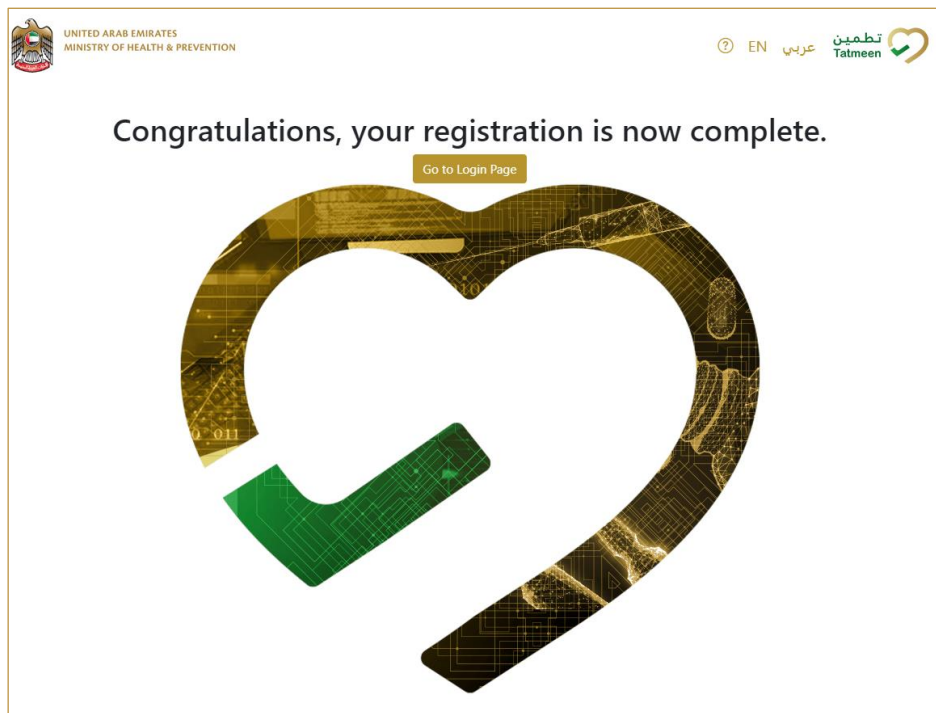


Figure 21 Credentials

Registration to Tatmeen is now completed and the user can log in to Tatmeen by pressing Go to login Page [Go to Login Page](#)

SPOC users have an additional setting's menu entry compared to regular SCP portal/mobile users. They can use this feature to manage users from their organization.

SPOC can create access for users:

- SCP Portal and Mobile
- SCP B2B Service

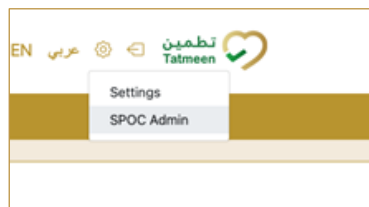
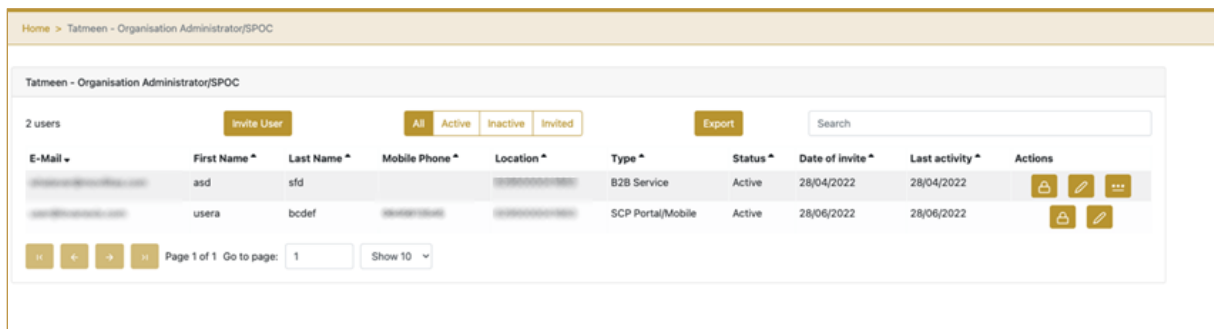


Figure 22 SPOC Admin Navigation menu



E-Mail	First Name	Last Name	Mobile Phone	Location	Type	Status	Date of invite	Last activity	Actions
asid@tatmeen.com	asd	sfd			B2B Service	Active	28/04/2022	28/04/2022	[Icons]
usera@tatmeen.com	usera	bodef			SCP Portal/Mobile	Active	28/06/2022	28/06/2022	[Icons]

Figure 23 Organization users

4.4.2 SCP Portal and mobile user

4.4.2.1 Create user

By pressing Invite User [Invite User](#) a pop-up window opens. From the dropdown menu you need to select the type of the new user:

- Mobile/Portal

The user will receive a registration invitation email and after the confirmation of the subscription link will be able to login to Mobile and Portal.

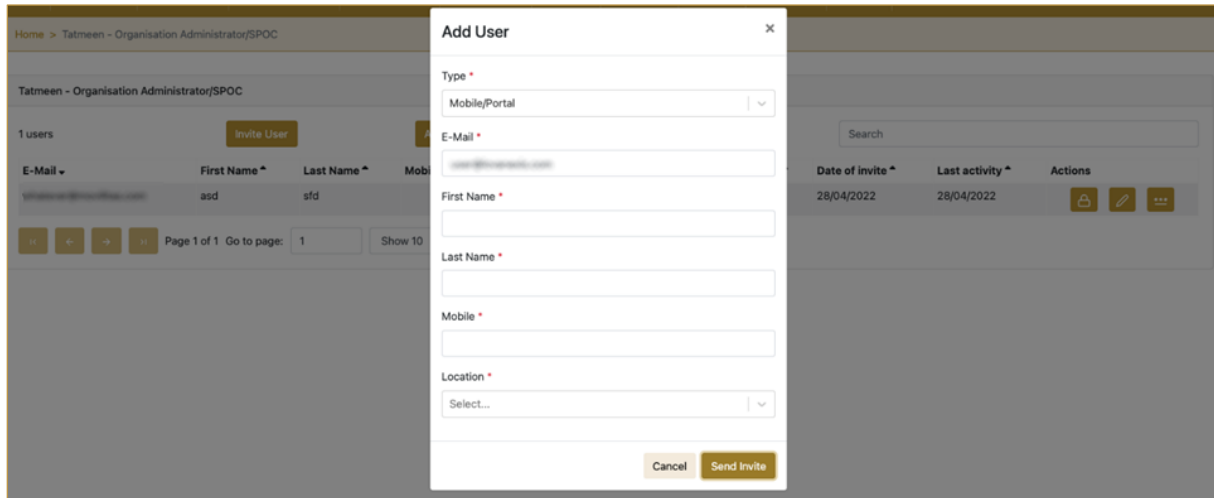


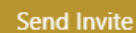
Figure 24 Create SCP Portal/Mobile user

All fields are mandatory.

To cancel the entry and to return to the previous page press Cancel



To send a registration invitation email to a user press Send Invite



4.4.2.2 Registration

A newly invited user receives a registration invitation email. For successful registration, a user must follow the instruction from the registration invitation email.

The email contains the subscription link of the page where the registration process can be completed.

When a link is selected, a new page opens in the user's default browser where credentials must be entered.

Entered password must contain:

- At least 14 characters and must include
 - uppercase [A-Z],
 - lowercase [a-z],
 - number [0-9],
 - a special non-alphabetic characters [e.g. !, \$, #, %]

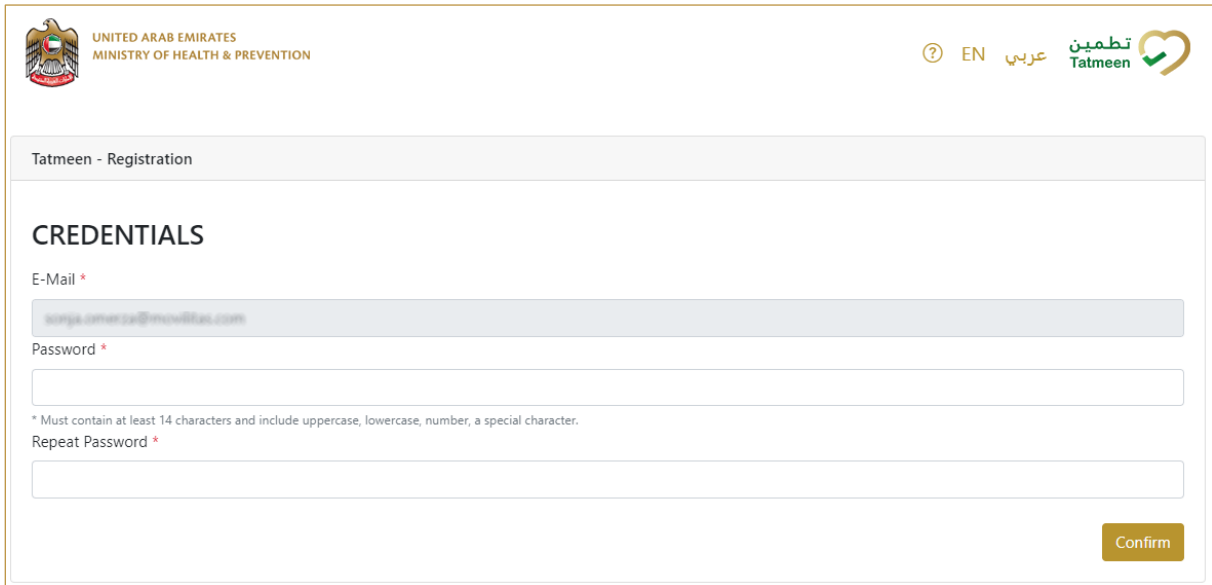
A screenshot of the 'Tatmeen - Registration' page. The page header includes the United Arab Emirates Ministry of Health & Prevention logo and the Tatmeen logo. The main content area is titled 'CREDENTIALS' and contains three input fields: 'E-Mail *' with the value 'sajda.omer@mh.gov.ae', 'Password *', and 'Repeat Password *'. A note below the password fields states: '* Must contain at least 14 characters and include uppercase, lowercase, number, a special character.' A 'Confirm' button is located at the bottom right of the form.

Figure 25 Credentials

To confirm the entered password and continue to the next page press Confirm

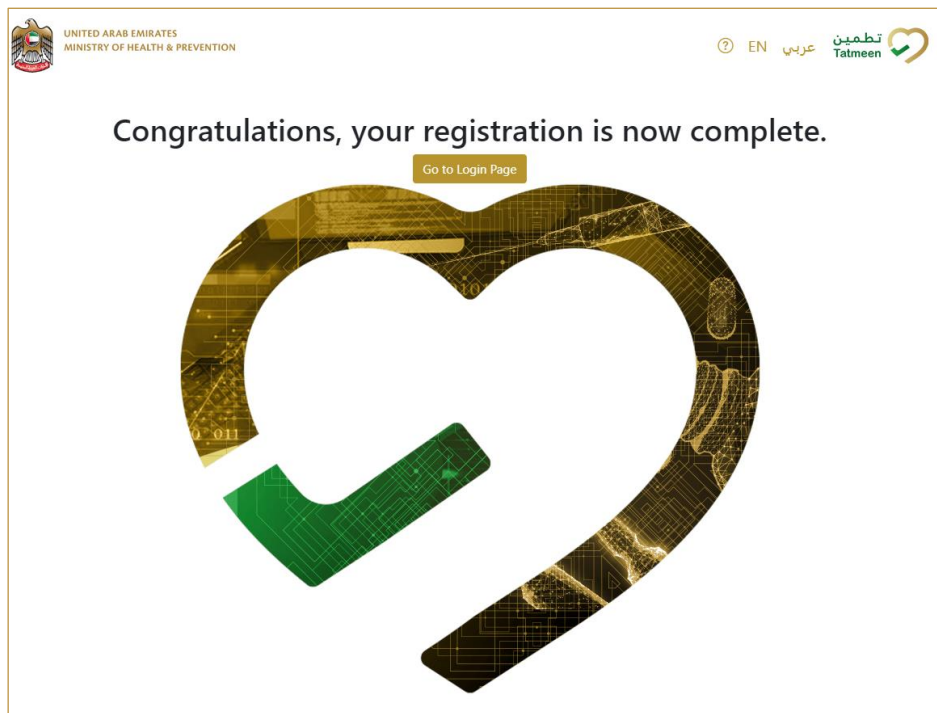



Figure 26 Credentials

Registration to Tatmeen is now completed and the user can log in to Tatmeen by pressing Go to login Page 

4.4.2.3 Edit user

You can edit active user's data by pressing  in the last column where a pop-up window opens with the user's data.

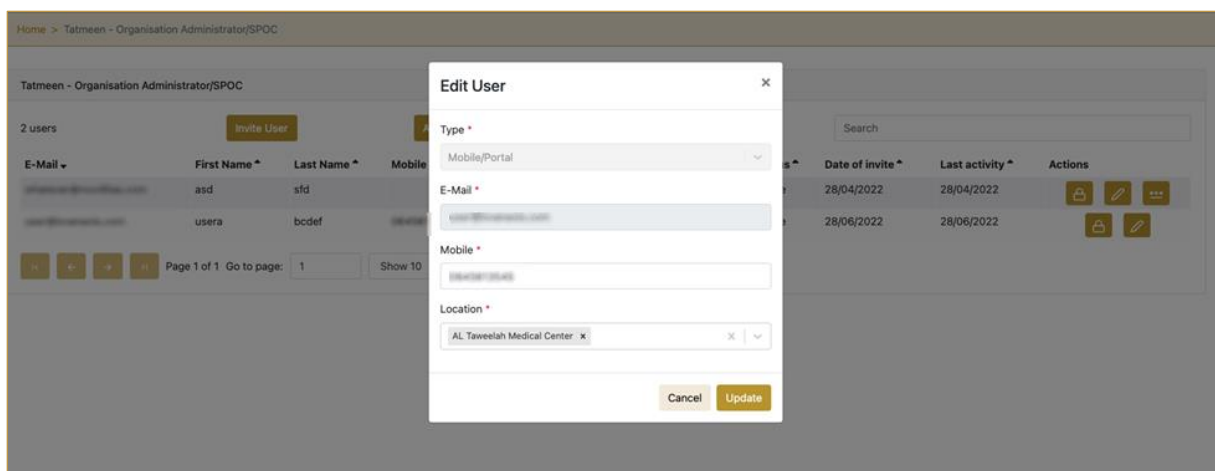
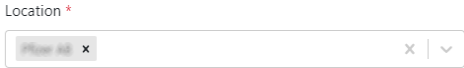




Figure 27 Data editing

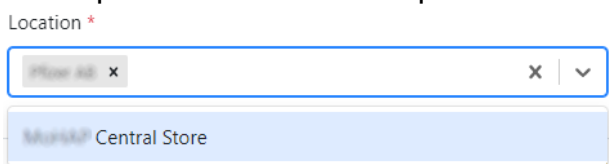
All fields marked with * are mandatory.

A user can have access to more than one GLN location. Current GLN locations are displayed as 

If you press the icon  on the right side of the GLN location name, the GLN location will be removed from the edit box and the user will no longer have access to this GLN location.

If you want to add access to another GLN location press icon  on the right side of the edit box.

A drop-down menu will open where you can select another GLN location.

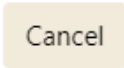


After pressing on another GLN location, the user will have access to all GLN locations displayed in the Location box.

Location *




To confirm changed data for the user press Update



To cancel the entry and to return to the previous page press Cancel

4.4.2.4 User details



You can review users' details by pressing  in the last column where a new page with details opens.

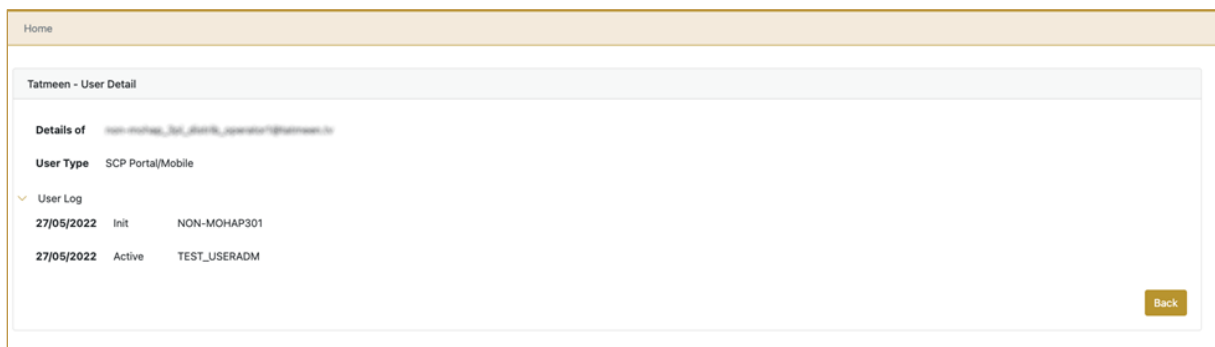



Figure 28 User details


By pressing  the log of each user login is displayed.




To return to the previous page press Back

4.4.2.5 Lock/Unlock user



Active users have icons  in the last column. Press on this icon to make the user inactive and unable to log in to Tatmeen.

Inactive users have an icon  in the last column. Press on this icon to make the user active again.

4.4.2.6 Resend invitation


The registration invitation email with a subscription link, which is sent by the SPOC of the organization, is time-limited and is valid for only 24 hours. If the user does not register within the time deadline, you can send a new registration invitation by pressing

Resend invitation 

A user receives a new registration invitation email. For successful registration, a user must follow the instruction from the registration invitation email.

4.4.3 SCP B2B

4.4.3.1 Create user

By pressing Invite User  a pop-up window opens. From the dropdown menu you need to select the type of the new user:

- Service (B2B)

SPOC sets all required information including the user's password; the user won't receive any registration invitation email and won't be able to login to Mobile or Portal.

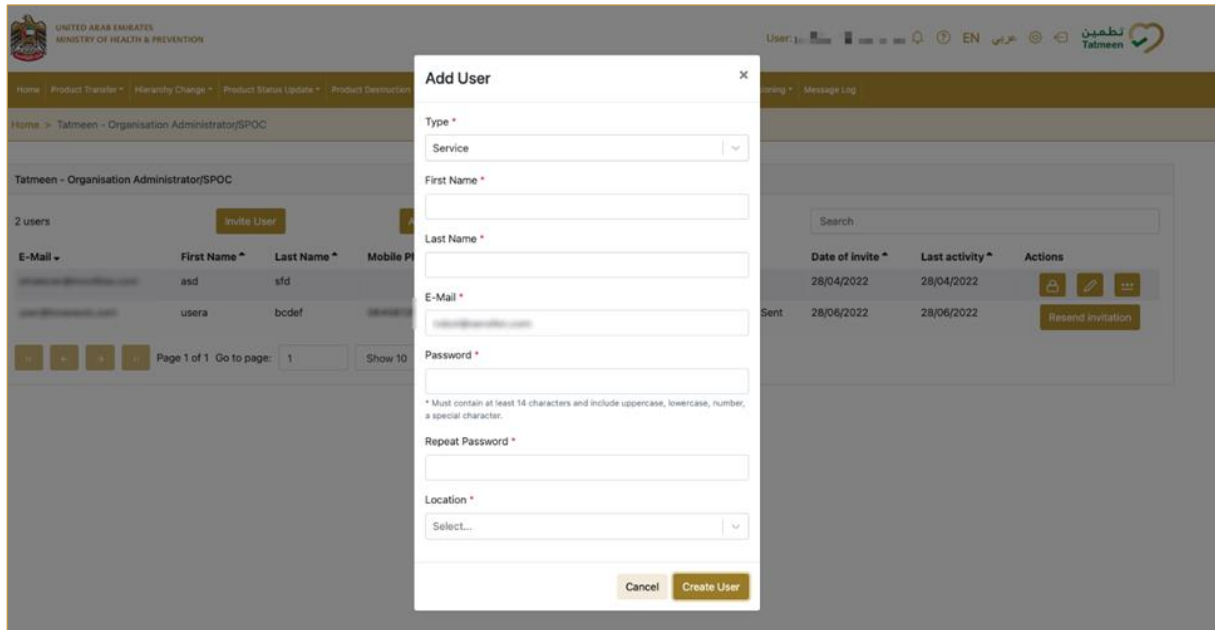
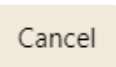


Figure 29 Create SCP B2B user

All fields are mandatory.

To cancel the entry and to return to the previous page press Cancel



To create a B2B user press Create user



4.4.3.2 Edit user

You can edit active user's data by pressing  in the last column where a pop-up window opens with the user's data.

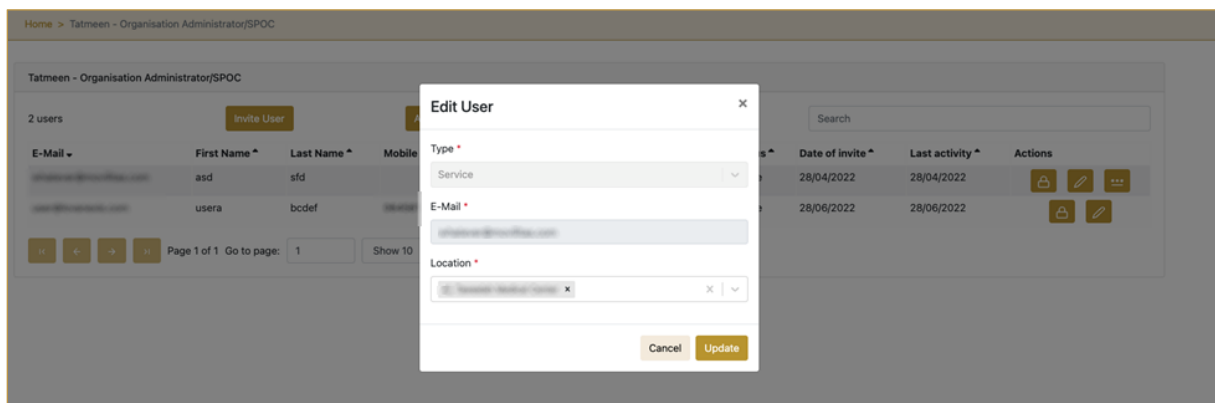
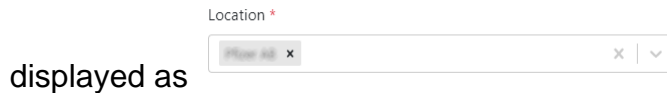




Figure 30 Data editing

All fields marked with * are mandatory.

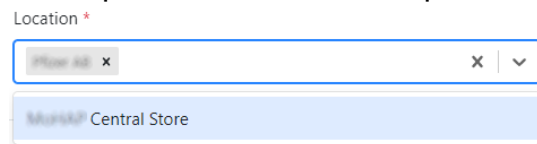
A user can have access to more than one GLN location. Current GLN locations are



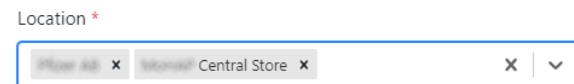
If you press the icon  on the right side of the GLN location name, the GLN location will be removed from the edit box and the user will no longer have access to this GLN location.


If you want to add access to another GLN location press icon  on the right side of the edit box.

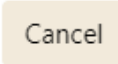
A drop-down menu will open where you can select another GLN location.




After pressing on another GLN location, the user will have access to all GLN locations displayed in the Location box.



To confirm changed data for the user press Update 

To cancel the entry and to return to the previous page press Cancel 

4.4.3.3 Password change

You can change the active service (B2B) user's password by pressing  in the last column where a pop-up window opens with the user's data.

Entered password must contain:

- At least 14 characters and must include
 - uppercase [A-Z],
 - lowercase [a-z],
 - number [0-9],
 - a special non-alphabetic characters [e.g. !, \$, #, %]

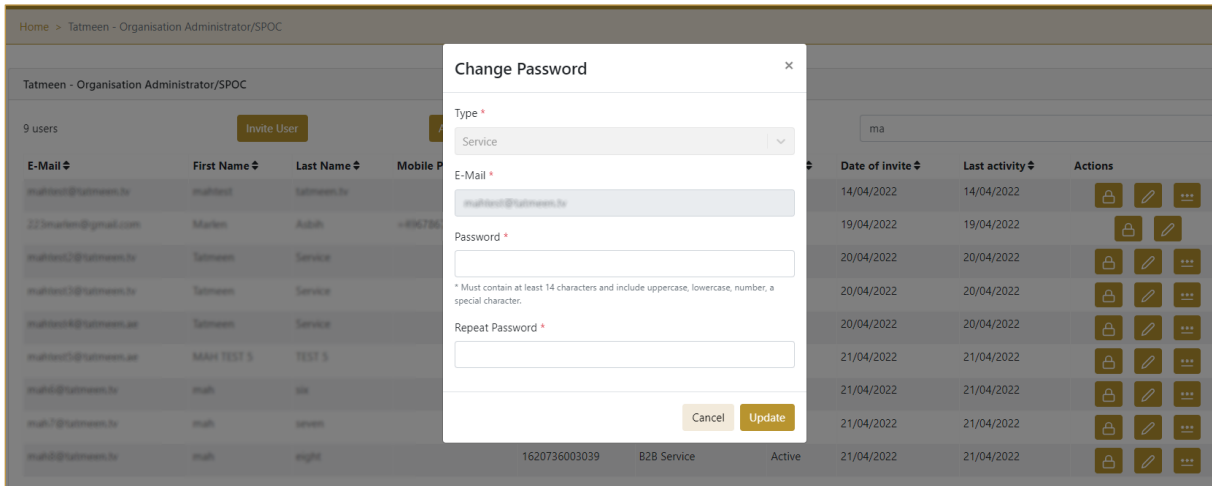



Figure 31 Service user password change

4.4.3.4 User details

You can review users' details by pressing  in the last column where a new page with details opens.

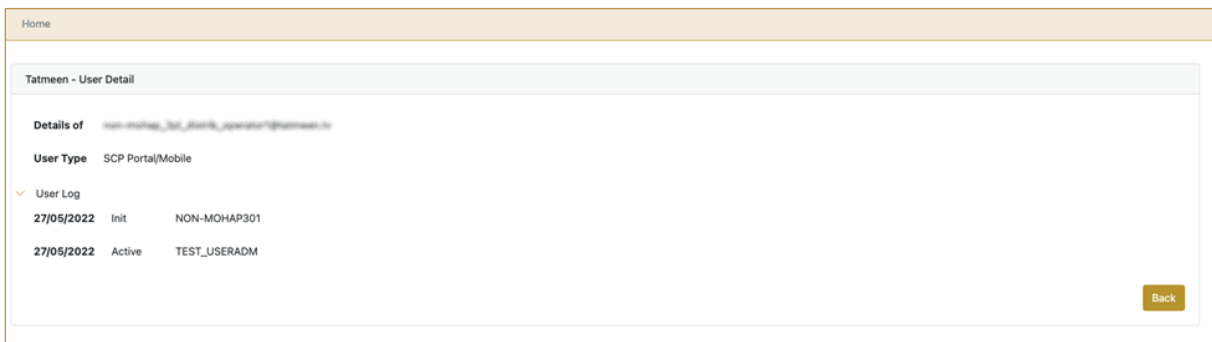




Figure 32 User details

By pressing  the log of each user login is displayed.

To return to the previous page press Back



4.4.3.5 Lock/Unlock user

Active users have icons  in the last column. Press on this icon to make the user inactive and unable to log in to Tatmeen.



Inactive users have an icon in the last column. Press on this icon to make the user active again.

4.5 Portal/Mobile User Password Reset

Tatmeen portal and mobile users can reset their passwords from their login page.

To reset your Tatmeen password press reset Password [Reset Password](#)

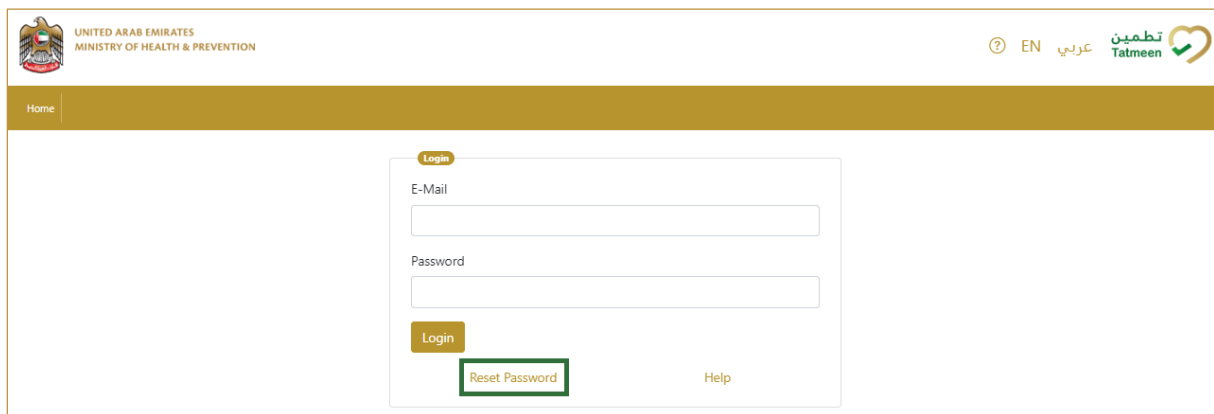


Figure 33 Reset password

A new page opens where you need to enter your email address.

Press Continue 

You will receive an email with a unique link to change your password. The link expires after 2 days. Then you will have to repeat the password reset process.

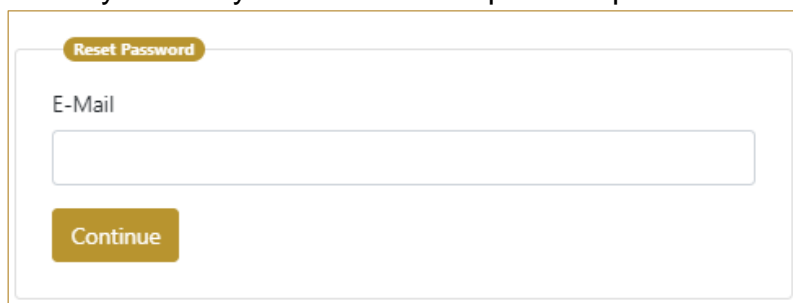


Figure 34 Send Email

When a unique link from an email is selected, a new page opens in the user's default browser where credentials must be entered.

Entered password must contain:

- At least 14 characters and must include
 - uppercase [A-Z],
 - lowercase [a-z],
 - number [0-9],
 - a special non-alphabetic characters [e.g. !, \$, #, %]

Confirm password change by pressing Change Password.

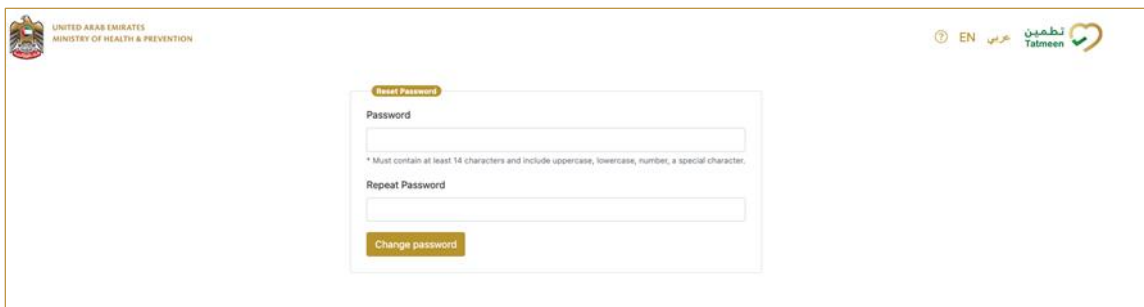


Figure 35 Enter a new password

4.6 User Settings

Users, depending on their roles, will be able to change some of their settings by pressing Settings at the top right corner of the application.



Figure 36 User settings

They will be able to change their default settings for :

- Alerts and Notifications
- Authorized GLN
- Port of arrival

4.6.1 Alerts and Notifications

Users will be able to manage which Alerts and Notifications they want to receive by email or in the Mobile/Portal application.

Settings		
Alerts & Notifications		
Description ^	By Mail	On Mobile/Portal
Customs release notification in Abu Dhabi	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Customs release notification in Ajman	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Customs release notification in Dubai	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Customs release notification in Fujairah	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Customs release notification in Ras Al Khaima	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Customs release notification in Sharjah	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Customs release notification in Sharjah	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Customs release notification in Umm al-Quwain	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Destruction notification	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Import clearance notification in Abu Dhabi	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Page 1 of 2 Go to page: Show 10

Figure 37 Alerts and Notifications

To subscribe/unsubscribe from alerts and notifications press with the mouse on the check box.

Description ^	By Mail	On Mobile/Portal
Customs release notification in Abu Dhabi	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Customs release notification in Ajman	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Figure 38 Mark Alerts and Notifications

To save changes you need to press Save  at the bottom of the page.

4.6.2 Authorized GLN

The user will see the GLN locations to which he has access.

Authorized GLN			The location (GLN) you are currently operating from : 540002000001
Location ^	Description ^	As Default	
040002000001	Emirates Integra Medical and Surgery Centre FZ LLC	<input type="checkbox"/>	
040100000001	Phar PTE Switzerland GmbH	<input type="checkbox"/>	
052002000001	Phar SA	<input type="checkbox"/>	
064002000001	Revella US	<input type="checkbox"/>	
11223344556677	TEST_JDK	<input type="checkbox"/>	
123123111111	Unit Test Bug Sprint 1 Final Clinic L.L.C	<input type="checkbox"/>	
12345678900000	Local Mgmt	<input type="checkbox"/>	
12345678900010	Unit Test Example 2	<input type="checkbox"/>	
12345678900011	Dubai Airport Customs Port	<input type="checkbox"/>	
12345678900020	Abu Dhabi Airport Customs Port	<input type="checkbox"/>	

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Figure 39 Authorized GLN

The selected GLN location from where the user will be working is displayed top right above the table.

If you want to search for a specific GLN location, start entering the search string or only part of it in the Search field

The search will start automatically when you stop entering characters. All search results will be displayed in the table below.

To change the GLN location you must click with the mouse on a check box at the new GLN location.

To save changes you need to press Save  at the bottom of the page.

4.6.3 Port of arrival

The user will see the Port of arrival to which he has access.

Port Of Arrival The Port of Arrivals you are currently operating from : 1224621000011

Port Of Arrival ^	Description ^	As Default
1224621000011	Dubai Airport Customs Port	<input checked="" type="checkbox"/>
1224621000028	Abu Dhabi Airport Customs Port	<input type="checkbox"/>
1224621000025	Abu Dhabi Mufasa Port	<input type="checkbox"/>
1224621000042	Abu Dhabi Sea Port	<input type="checkbox"/>
1224621000059	Abu Dhabi General Clearance Port	<input type="checkbox"/>
1224621000064	Abu Dhabi Central Port	<input type="checkbox"/>
1224621000073	Fudairah Port	<input type="checkbox"/>
1224621000080	Ras al-Chaima Port	<input type="checkbox"/>
1224621000097	Schardaha Port	<input type="checkbox"/>
1224621000103	Umm al-Qasbi Port	<input type="checkbox"/>

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The selected port of arrival from where the user will be working is displayed top right above the table.

If you want to search for a specific port of arrival, start entering the search string or only part of it in the Search field

The search will start automatically when you stop entering characters. All search results will be displayed in the table below.

To change the port of arrival you must click with the mouse on a check box at the new port of arrival.

To save changes you need to press Save  at the bottom of the page.

5. FAQ – User Management

5.1.1 I don't have a username and password to access Tatmeen. How can I get my credentials to log in?

Contact your company SPOC (Single Point Of Contact). He will send you a Registration invitation to your email address.

5.1.2 I received the Registration invitation email but I confirmed it too late, the invitation already expired.

Contact your company SPOC (Single Point Of Contact). He will resend a Registration invitation to your email address.

5.1.3 For how long the user registration link is valid?

The registration link is valid for 48 hours. After that time, a new invite would need to be sent by the company single point of contact (SPOC).

6. GLOSSARY

General short terms and abbreviations can be found in the global Glossary (see section 1.7 of this document). A list of additional terms that were referred to in this document have also been added here:

Acronym	Term	Definition
API	Application Programming Interface	API Management is a solution included in the SAP BTP that provides the means to integrate SC (participants) via a B2B connection.
ATTP	Advanced Track and Trace for Pharmaceuticals from SAP	The SAP solution supports track and trace activities designed for Pharmaceutical purposes but also supports other industries.
EPCIS	Electronic Product Code Information Services	EPC information services (EPCIS) is an EPC global standard designed to enable EPC-related data sharing within and across enterprises. This data sharing is aimed at enabling participants in the EPC global Network to obtain a common view of the disposition of EPC-bearing objects within a business context.
GCP	Global Company Prefix	Global Company Prefix
GLN	Global Location Number	Global Location Number
GS1	Global Standards One	GS1 (https://www.gs1.org/ and https://www.gs1ae.org/) is a global organization dedicated to the design and implementation of global standards and solutions to improve the efficiency and visibility of supply and demand chains globally and across sectors. The GS1 system of standards is the most widely used supply chain standards system in the world.
GTIN	Global Trade Item Number	The identifier for trade items developed by GS1. Such identifiers are used to look up product information in the database (often inputting the number through a bar code scanner), which may belong to a retailer, manufacturer, collector, researcher, or other entity.
KG	Kilogram	Kilogram
MAH	Marketing Authorization Holder	An organization that is the brand-owner of a particular product.
MoHAP	Ministry of Health and Prevention of the UAE	UAE ministry is responsible for regulation, healthcare delivery, and oversight.
N/A	Not Applicable	This shall be used where no relevant information can be added.
SC	Supply Chain	The service to support logistics operations relating to the sourcing and transportation of goods. The broader application can also support services.
sGTIN	Serialized Global Trade Item Number	Serialized Global Trade Item Number
SHP	Shipment Import Permit	Shipment Import Permit
SME	Subject Matter Expert	Subject Matter Expert

Acronym	Term	Definition
SSCC	Serial Shipping Container Code	A GS1 identification key is used to identify a logistic unit. This unique identifier is comprised of an Extension Digit, a GS1 Company Prefix, a Serial Reference, and a Check Digit.
System	Tatmeen	Tatmeen
Tatmeen	Name of the United Arab Emirates Track & Trace (T&T) System	Name of the Track & Trace (T&T) System
T&T	Track and Trace	An electronic solution to support the recording of the historic movement of goods based on the unique identification of goods. Subsequent evaluation of the electronic records supports reporting of movements and their traceability.
UAE	United Arab Emirates	United Arab Emirates
UoM	Unit of Measure	Unit of Measure
URL	Uniform Resource Locator	The mechanism used by browsers to retrieve any published resource on the web.
WHO	World Health Organization	World Health Organization
WHO ATC Codes	World Health Organization Anatomical Therapeutic Chemical code	A unique code is assigned to medicine according to the organ or system it works on and how it works.
WMS	Warehouse Management System	Warehouse Management System
3PL	Third-Party Logistics	External (to the MoHAP organization) supply chain partners.

Table 2 Glossary

Training Manual for Settings and User Management

Document ID:

Tatmeen_TRM-0097_Training Manual for
Settings and User Management_v1.0